

SUB-PROCESSORS

This page lists the sub-processors that GLOBE AI NEURAL TAX LTD (GAIN Tax) has engaged, in accordance with the GAIN Tax Data Processing Agreement (DPA), to carry out processing of Customer Personal Data (as defined in the DPA) on behalf of our customers.

We impose data protection obligations on each sub-processor that are materially equivalent to those in our DPA, including confidentiality, security and restrictions on onward transfers, and we remain fully liable for their performance.

We will update this page at least 30 days before engaging a new sub-processor or replacing an existing one, and will notify account holders by email or in-product notice. If you object to a change on reasonable data protection grounds, contact us at support@gaintax.co.uk within 30 days of the notice. Please refer to your DPA for the objection process.

Third-Party Sub-processors

Amazon Web Services EMEA SARL

Registered address	38 Avenue John F. Kennedy, L-1855 Luxembourg (company number FC034225)
Hosting and processing location	United Kingdom (London region, eu-west-2)
Activity	Cloud hosting and storage of the platform and Customer Personal Data
Transfer mechanism and safeguards	Not applicable: processing takes place in the UK
Notes	Customer Personal Data is hosted at rest in the UK only.

OpenAI OpCo, LLC

Registered address	1455 3rd Street, San Francisco, CA 94158, United States
Hosting and processing location	United States
Activity	AI model processing of queries and documents submitted to the platform
Transfer mechanism and safeguards	SCCs as amended by the UK Addendum, incorporated in our executed data processing agreement with OpenAI
Notes	Customer Personal Data is not used to train models.

Cohere Inc.

Registered address	171 John Street, Suite 200, Toronto Ontario M5T 1X3, Canada
Hosting and processing location	United States (Google Cloud Platform, US-Central)
Activity	Text embedding and retrieval ranking supporting platform search
Transfer mechanism and safeguards	SCCs as amended by the UK Addendum, incorporated in our data processing agreement with Cohere
Notes	Customer Personal Data is not used to train models.

Service Providers That Are Not Sub-processors

Some providers process only data for which GAIN Tax is the controller, such as account, billing and communication data. They do not process Customer Personal Data and are therefore not sub-processors under the DPA. These include our payment processor (Stripe), business email and document collaboration (Google Workspace), transactional and marketing email delivery (Mailgun), scheduling (Calendly), and website analytics (Google Analytics, Microsoft Clarity). They are listed in our Privacy Policy at <https://gaintax.co.uk/privacy-policy>.

Staying Informed

To receive email notice of changes to this page, ensure the email address on your account is current. Questions about this list: support@gaintax.co.uk.

This **Sub-processors** page was updated on **3 August 2026**.